Setting up Click to Call from Outlook
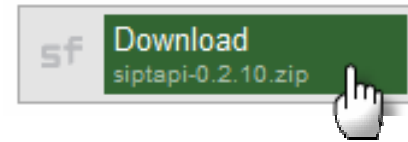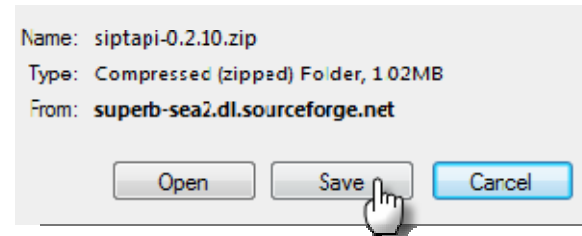
Instructions for Windows 7 operating systems
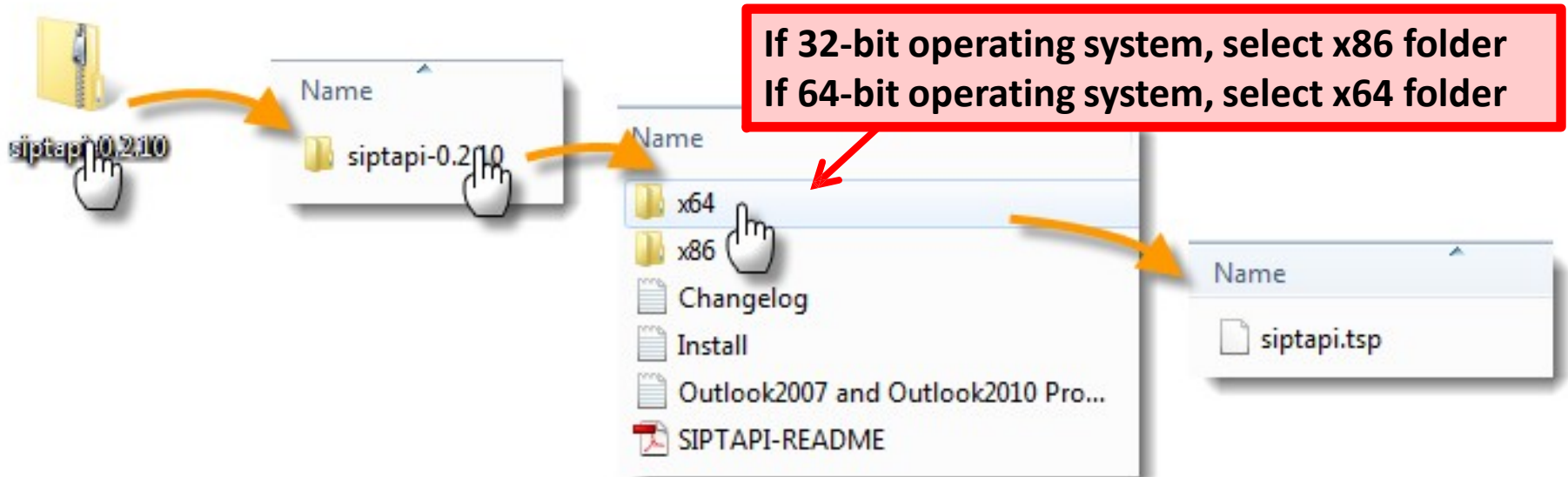
Step 1 – Download the free TAPI client from
http://sourceforge.net/projects/siptapi/
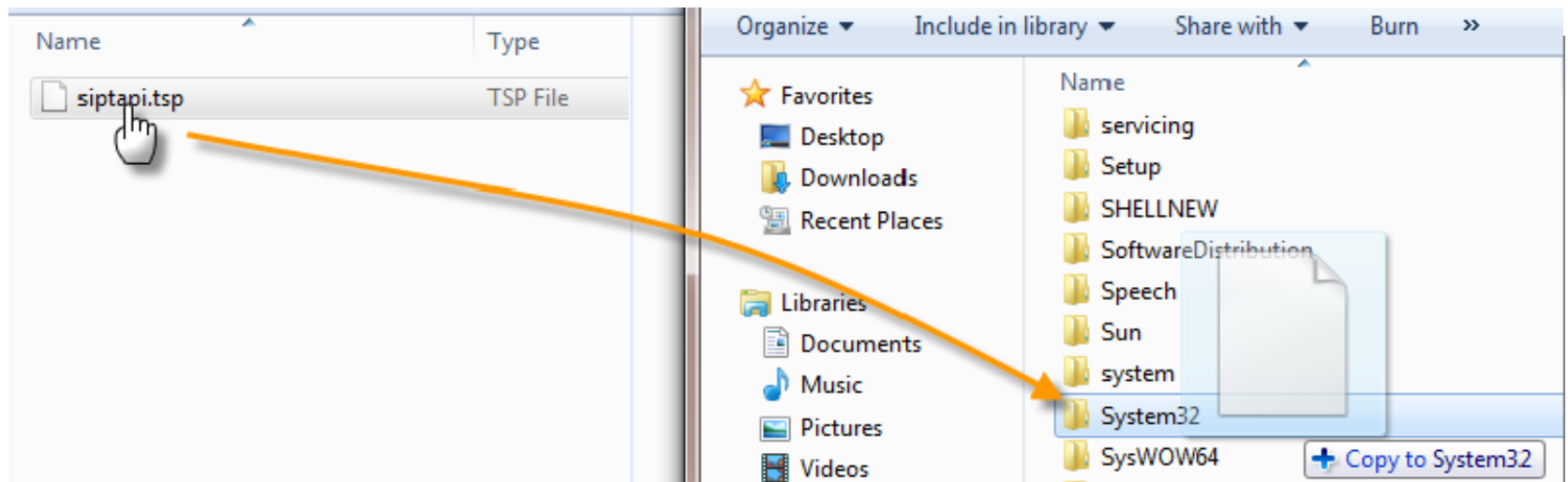
Step 2 – Save the file to your desktop

Name: siptapi-0.2.10.zip
Type: Compressed (zipped) Folder, 102MB
From: **superb-sea2.dl.sourceforge.net**

Open   Save   Cancel

Step 3 – Left click the folder and find the file: **siptapi.tsp.**

If 32-bit operating system, select x86 folder
If 64-bit operating system, select x64 folder

siptapi-0.2.10

Name
siptapi-0.2.10

Name
x64
x86
Changelog
Install
Outlook2007 and Outlook2010 Pro...
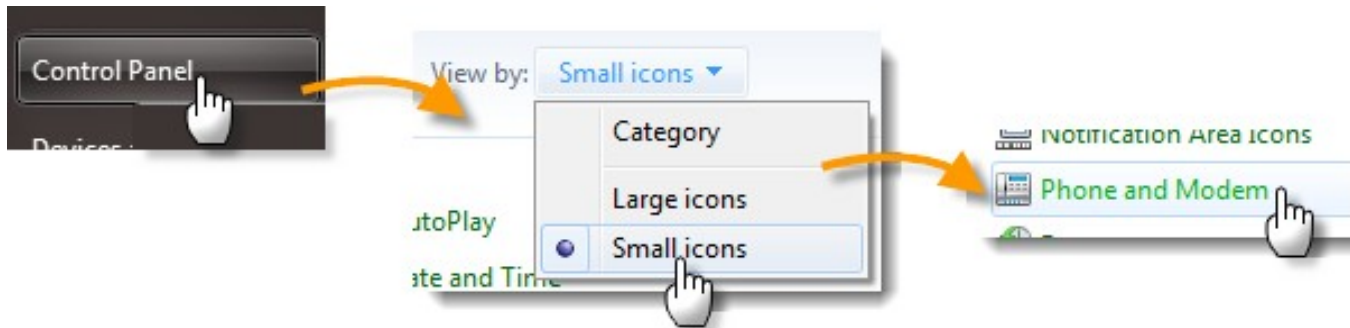SIPTAPI-README

Name
siptapi.tsp

Step 4 – Now bring up the Windows file folder in your C drive:

Step 5 – Drag the siptapi.tsp file from your desktop folder to the
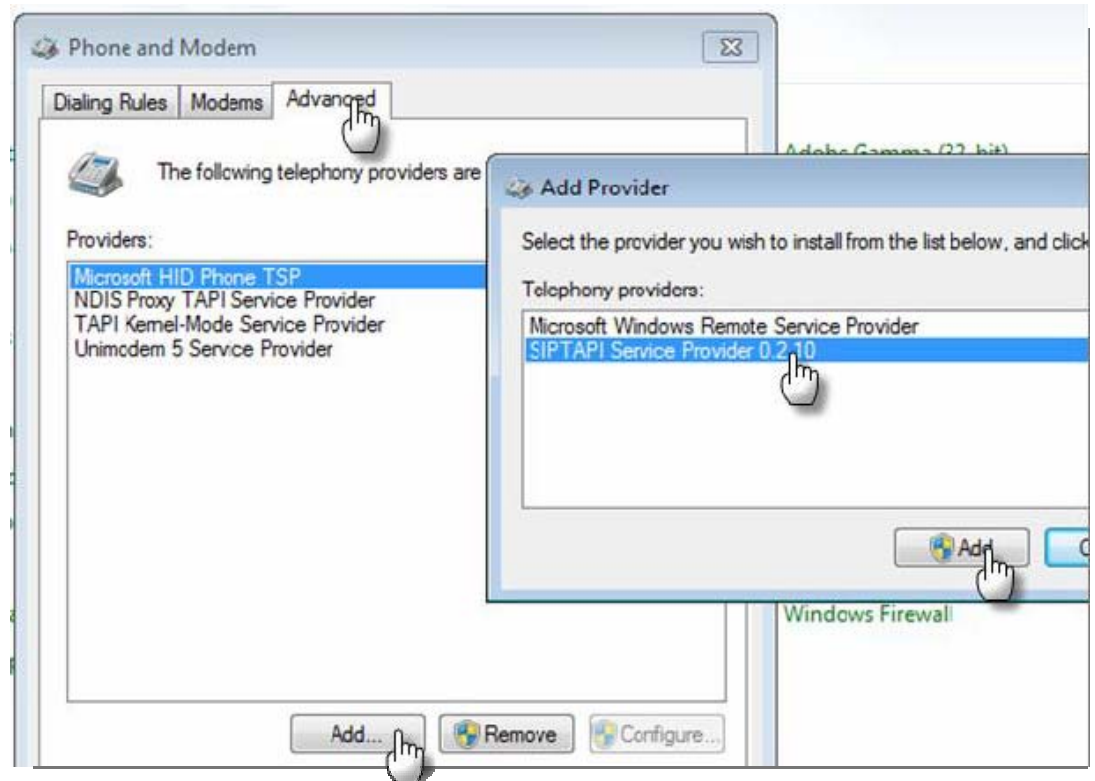Windows / **System 32** folder:

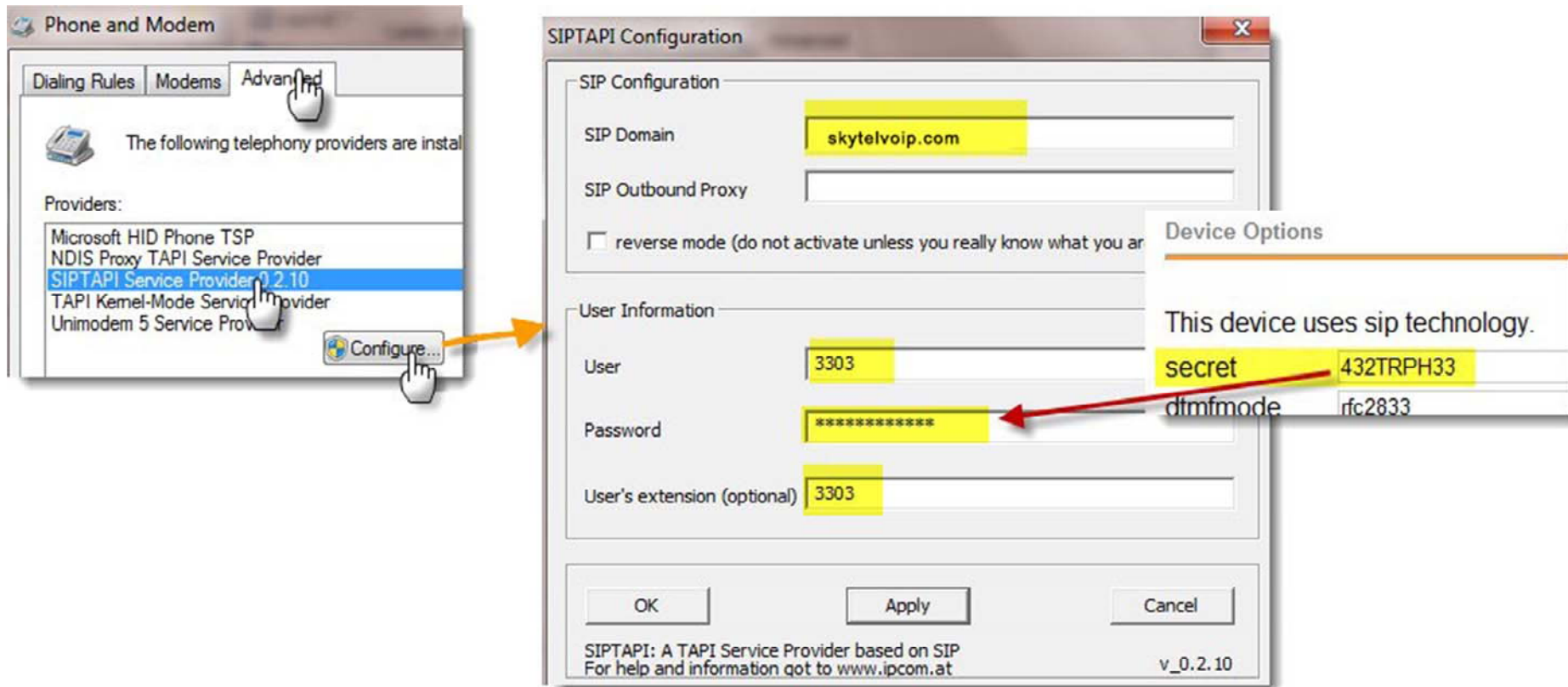**Step 6** – Now open the Control Panel and click on Phone and Modem:

Step 7 – Click "Advanced," then the "Add" button.

Select "SIP TAPI Service Provider" and click "Add" to add this tool to your Phone and Modem list.

Step 8 – From the fresh Phone and Modem list, select "SIP TAPI Service Provider" and click Configure. Complete the highlighted fields. Enter the extension you'll use when placing a click-to-call. Note the password is extension's Secret key, found in the Admin PBX:
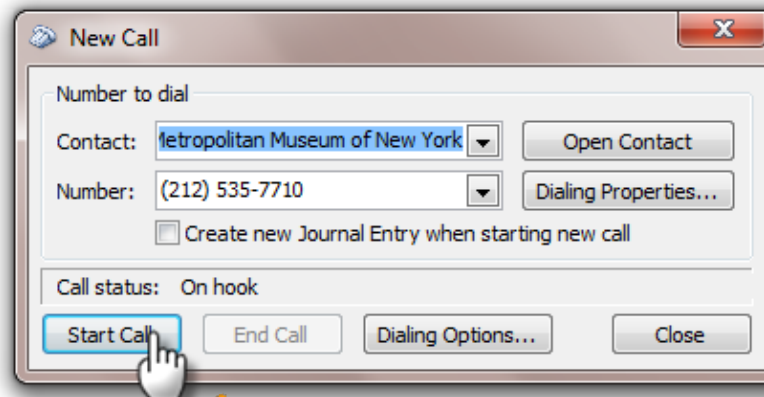

Click Apply and OK to save the configuration.

You're now ready to click-to-call from Outlook!

1. Click the Call button (found in the Communicate section of Contact's profile folder)

2. Click Start Call

3. Your Skytel phone starts ringing.
   Answer and we'll connect you onto your party!

Note: if the phone does not ring, make sure you have call waiting enabled.